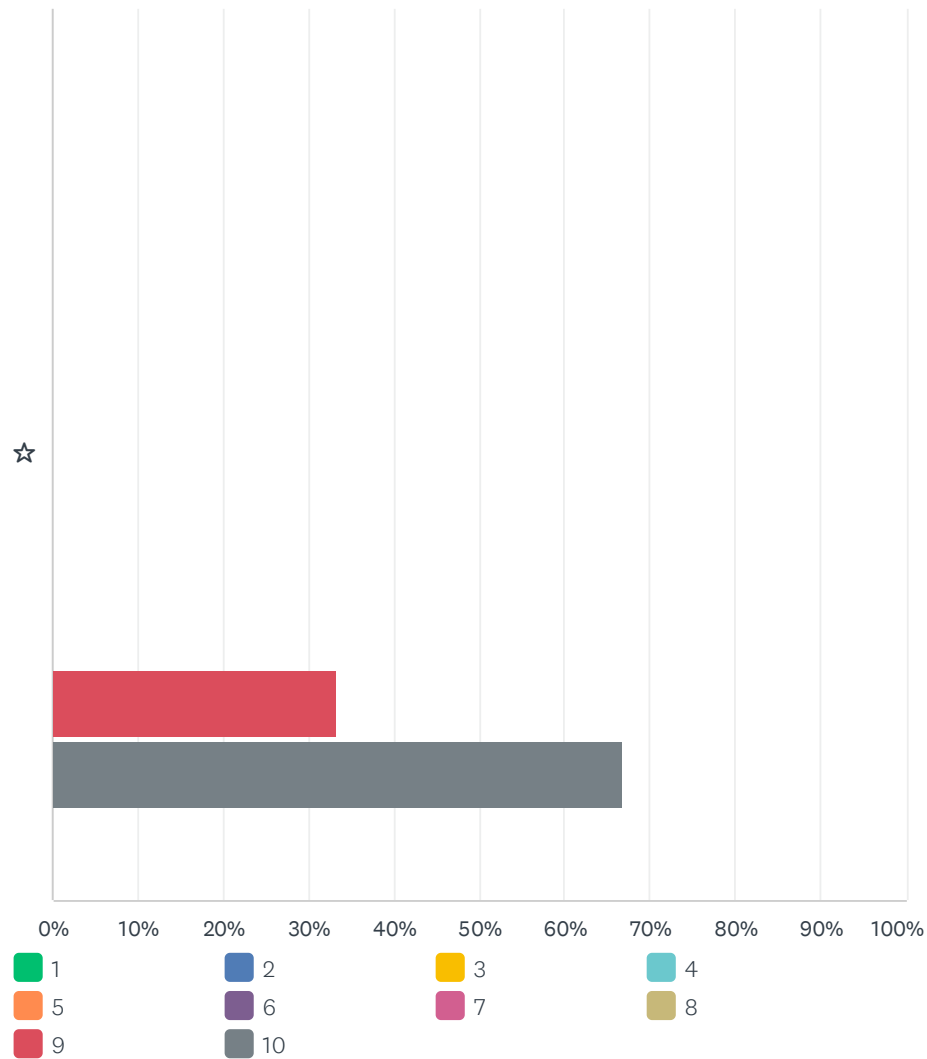


Q1 How satisfied are you with the care services you are receiving?

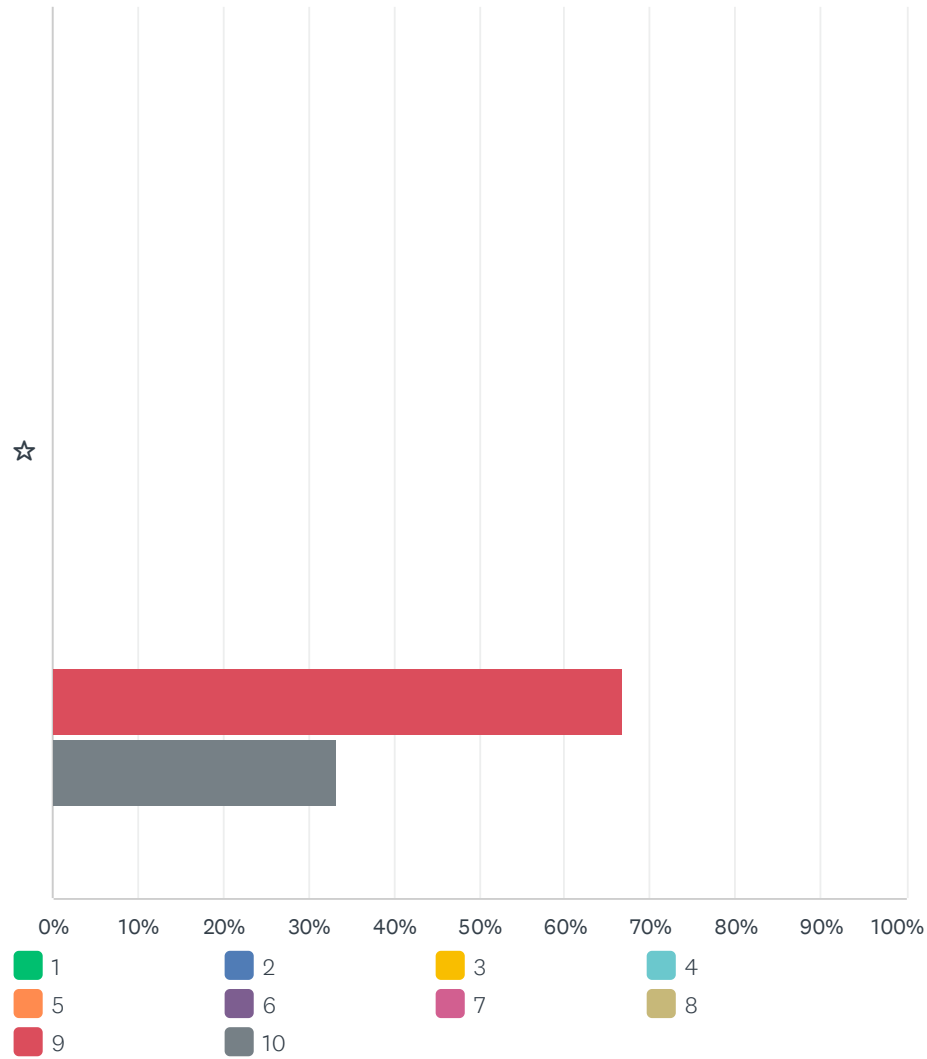
Answered: 3 Skipped: 0



	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	66.67% 2	3	9.67

Q2 How do you feel about the range of activities on offer?

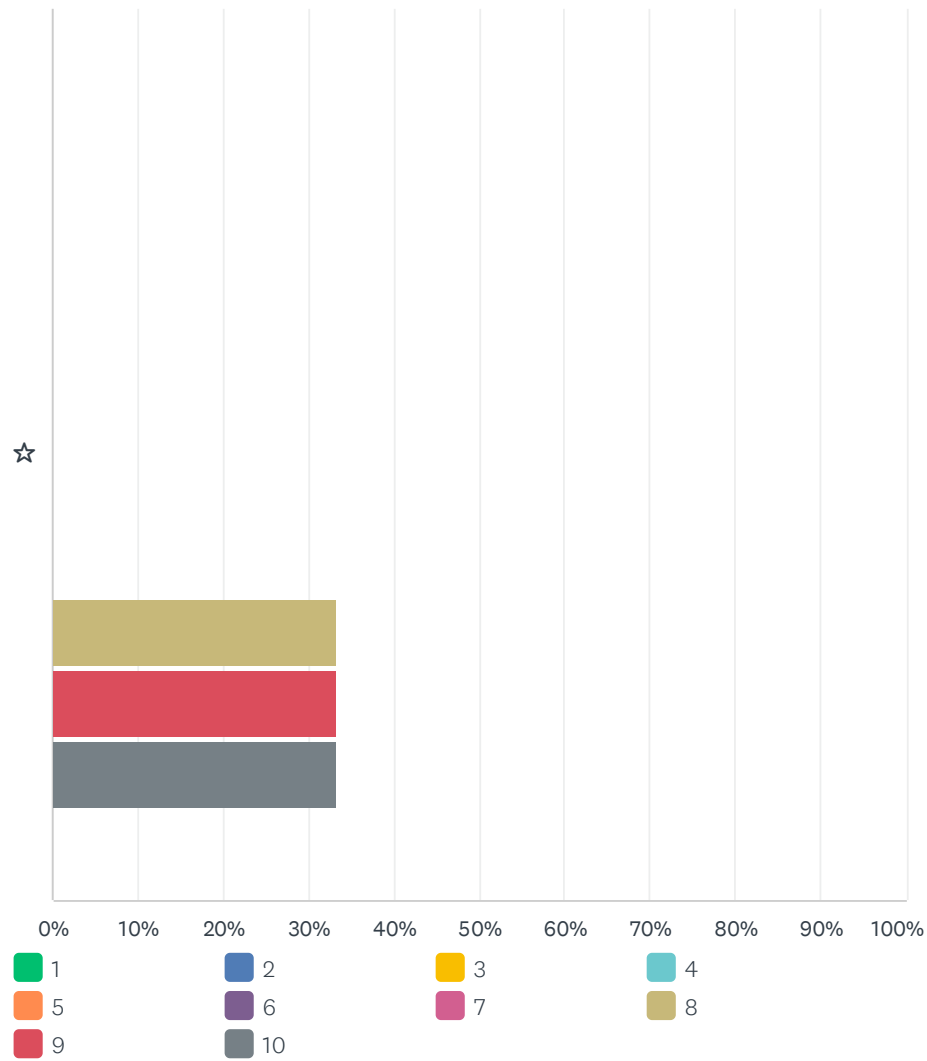
Answered: 3 Skipped: 0



	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
☆	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	66.67%	33.33%	3	9.33
	0	0	0	0	0	0	0	0	2	1		

Q3 Do you feel there is sufficient access to community activities?

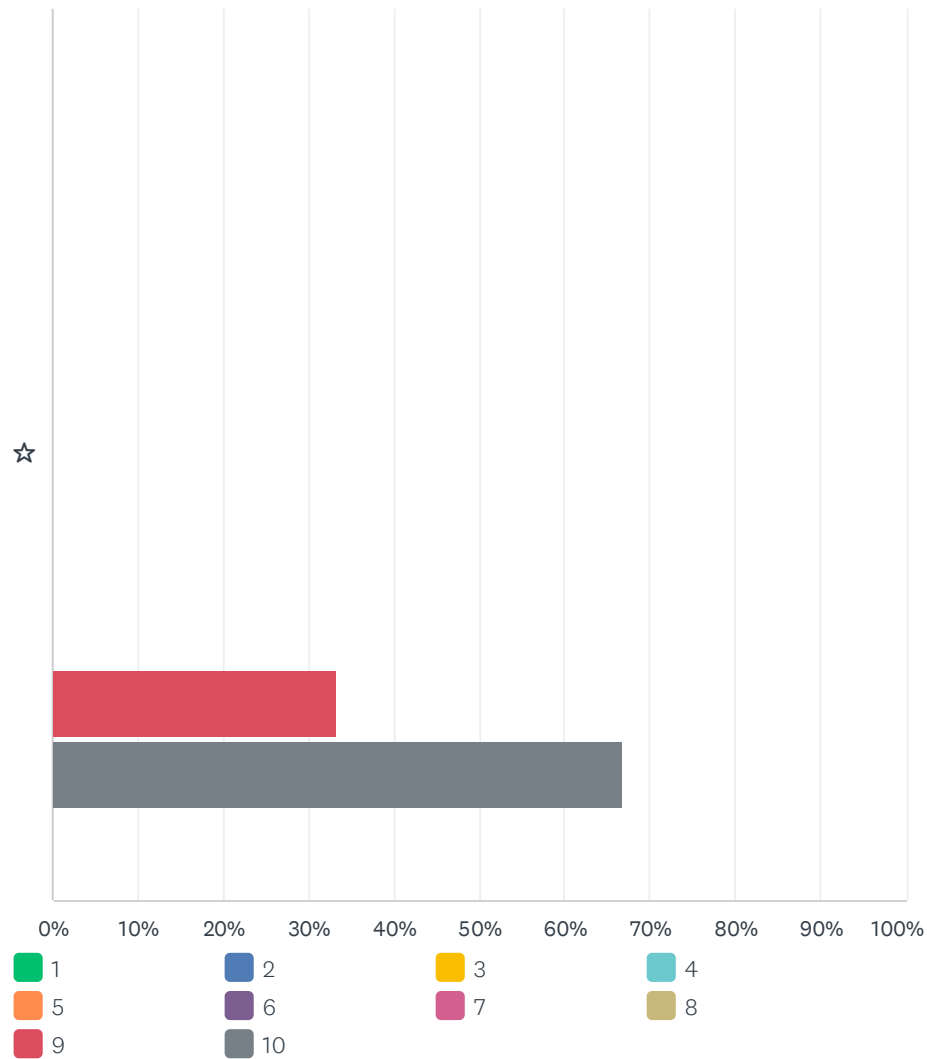
Answered: 3 Skipped: 0



	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	33.33% 1	33.33% 1	3	9.00

Q4 What level of choice do you have in how services are delivered?

Answered: 3 Skipped: 0

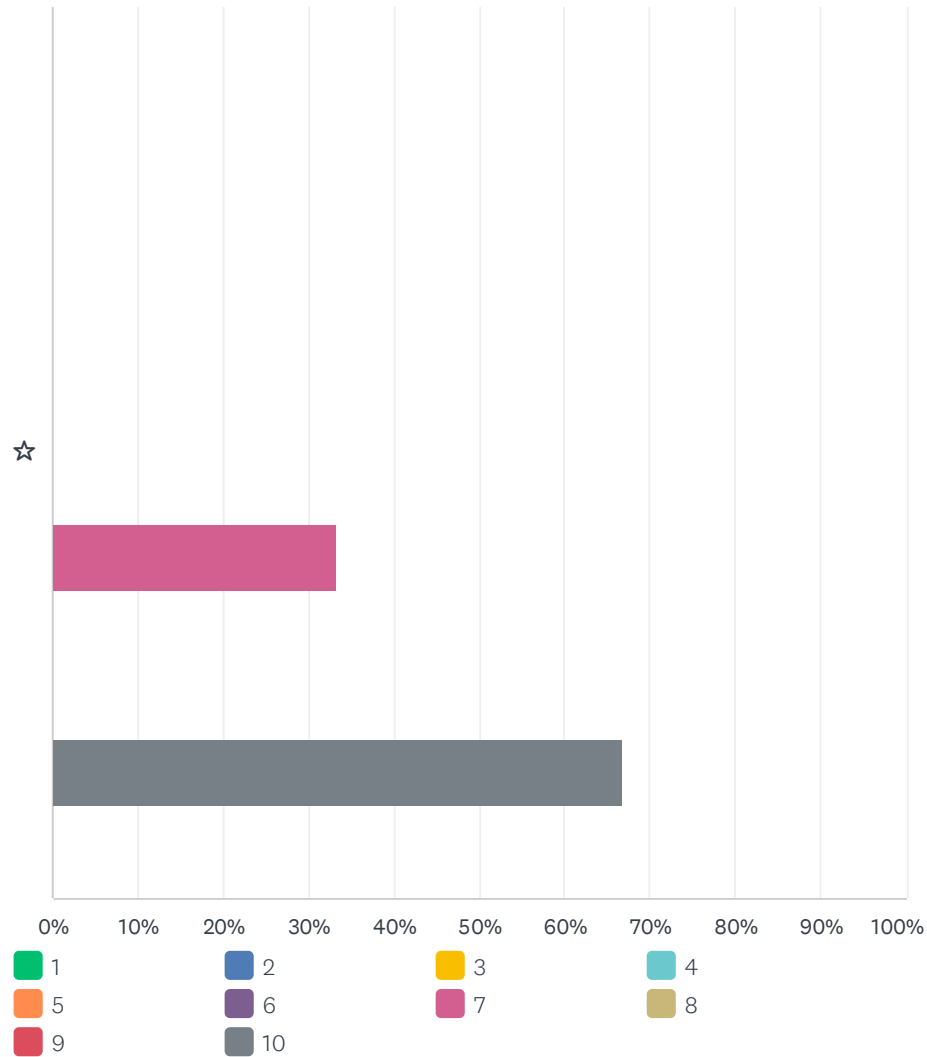


	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
☆	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	33.33%	66.67%	3	9.67
	0	0	0	0	0	0	0	0	1	2		

#	COMMENTS	DATE
1	Everything is talked through with me and okayed before hand..	3/22/2022 2:01 PM

Q5 Are the company vehicles clean, tidy and acceptable?

Answered: 3 Skipped: 0

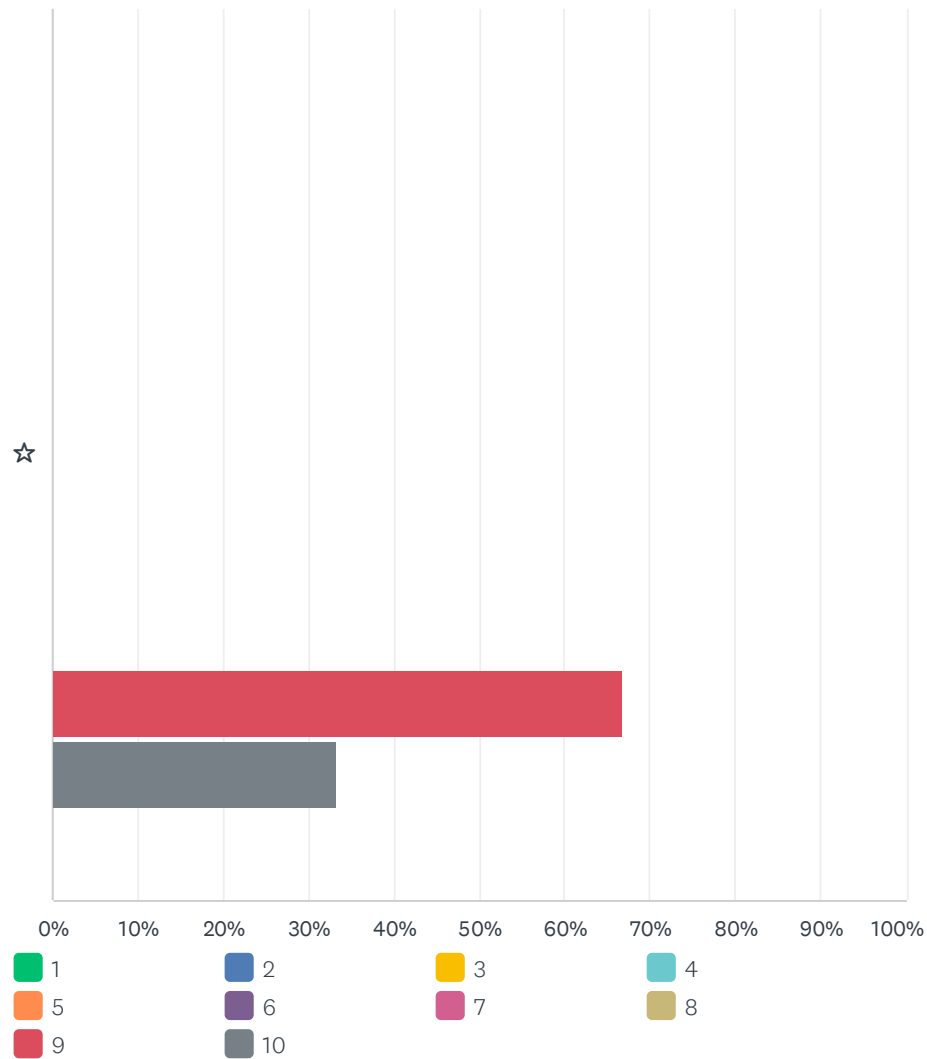


	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
☆	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	33.33%	0.00%	0.00%	66.67%	3	9.00
	0	0	0	0	0	0	1	0	0	2		

#	COMMENTS	DATE
1	Always clean and in good working condition.	3/22/2022 2:01 PM

Q6 What is your view on staff presentation and appearance?

Answered: 3 Skipped: 0

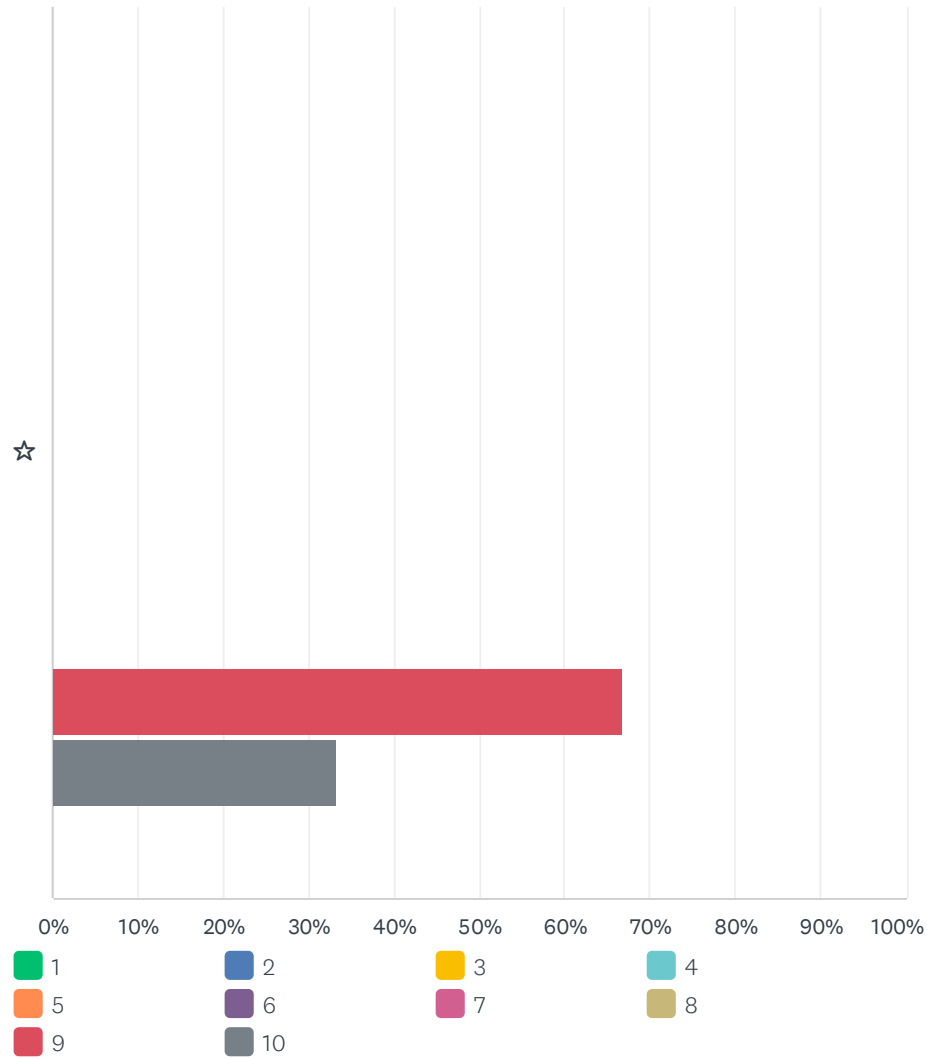


	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
☆	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	66.67%	33.33%	3	9.33
	0	0	0	0	0	0	0	0	2	1		

#	COMMENTS	DATE
1	Excellent always.	3/22/2022 2:01 PM

Q7 What is your view on staff performance?

Answered: 3 Skipped: 0

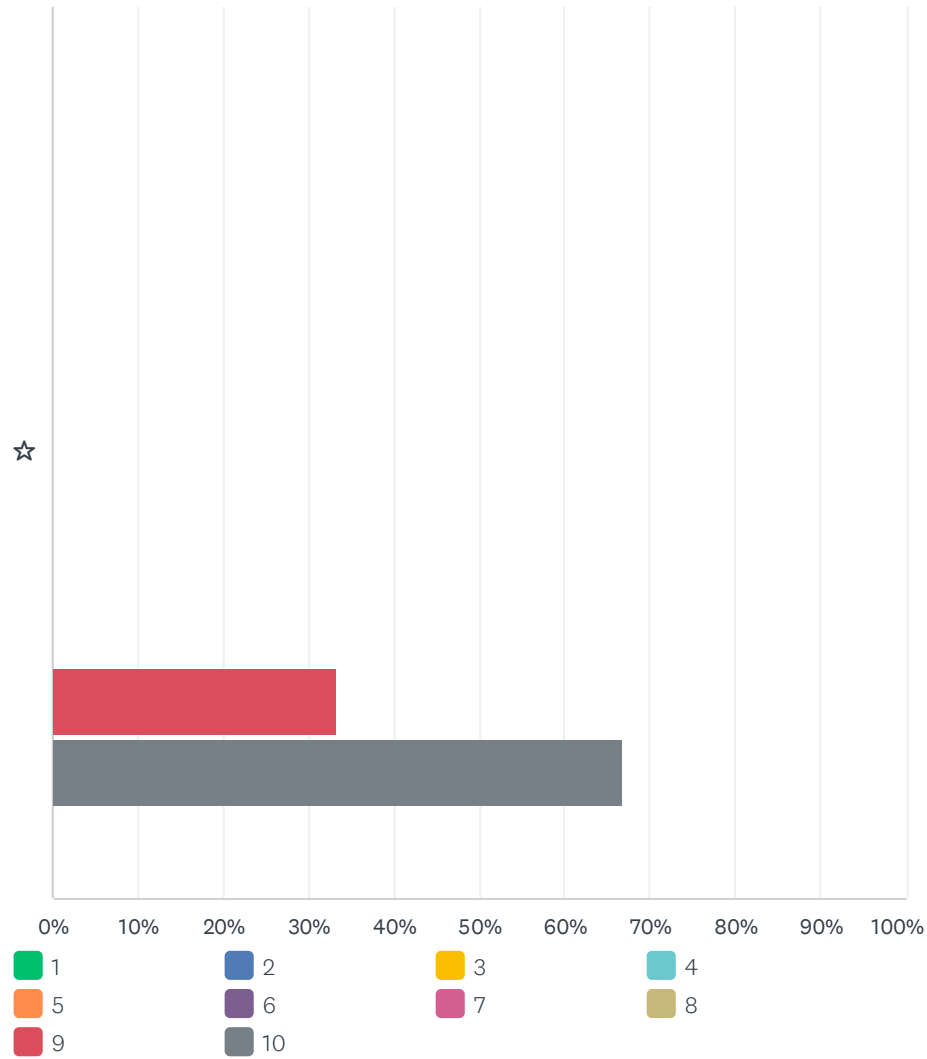


	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
☆	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	66.67%	33.33%	3	9.33
	0	0	0	0	0	0	0	0	2	1		

#	COMMENTS	DATE
1	They are always polite.	3/22/2022 2:01 PM

Q8 Are staff member that deliver our services - friendly, polite & helpful?

Answered: 3 Skipped: 0

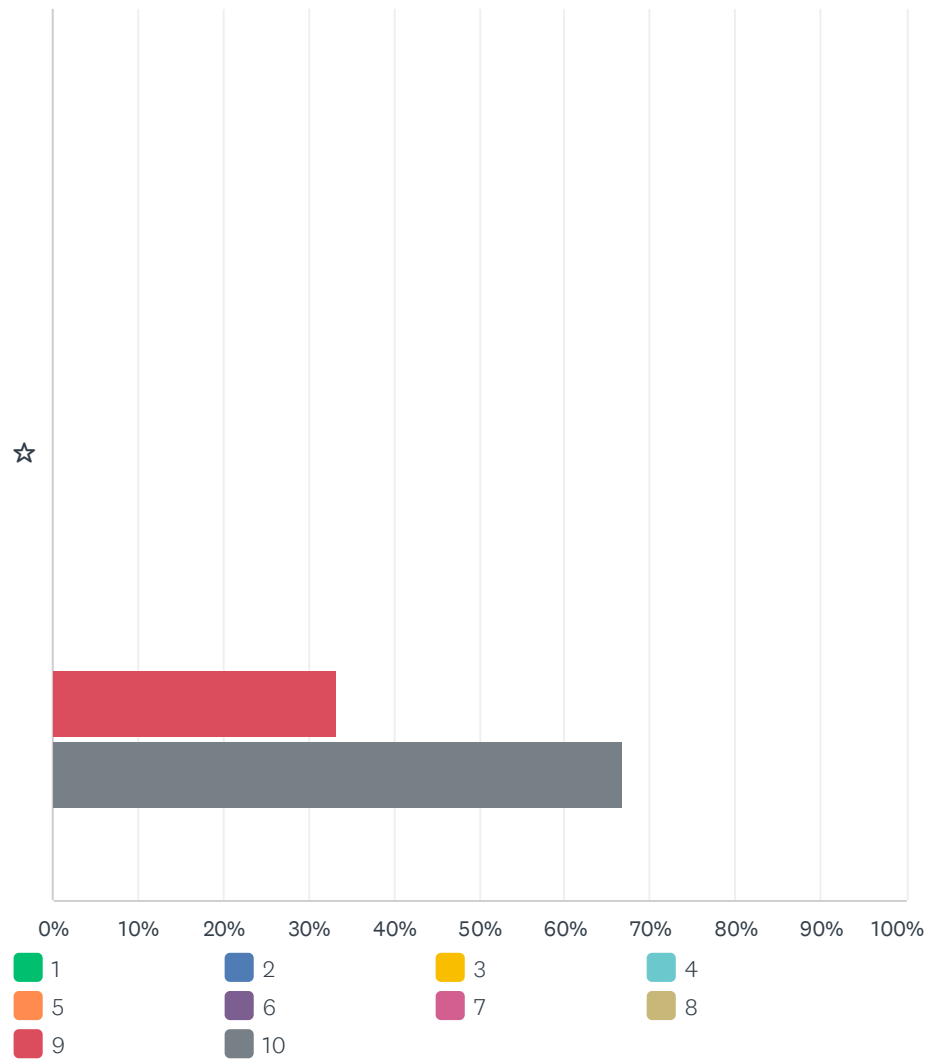


	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
☆	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	33.33%	66.67%	3	9.67
	0	0	0	0	0	0	0	0	1	2		

#	COMMENTS	DATE
1	Always.	3/22/2022 2:01 PM

Q9 To what extent do you feel that staff treat you with dignity & respect?

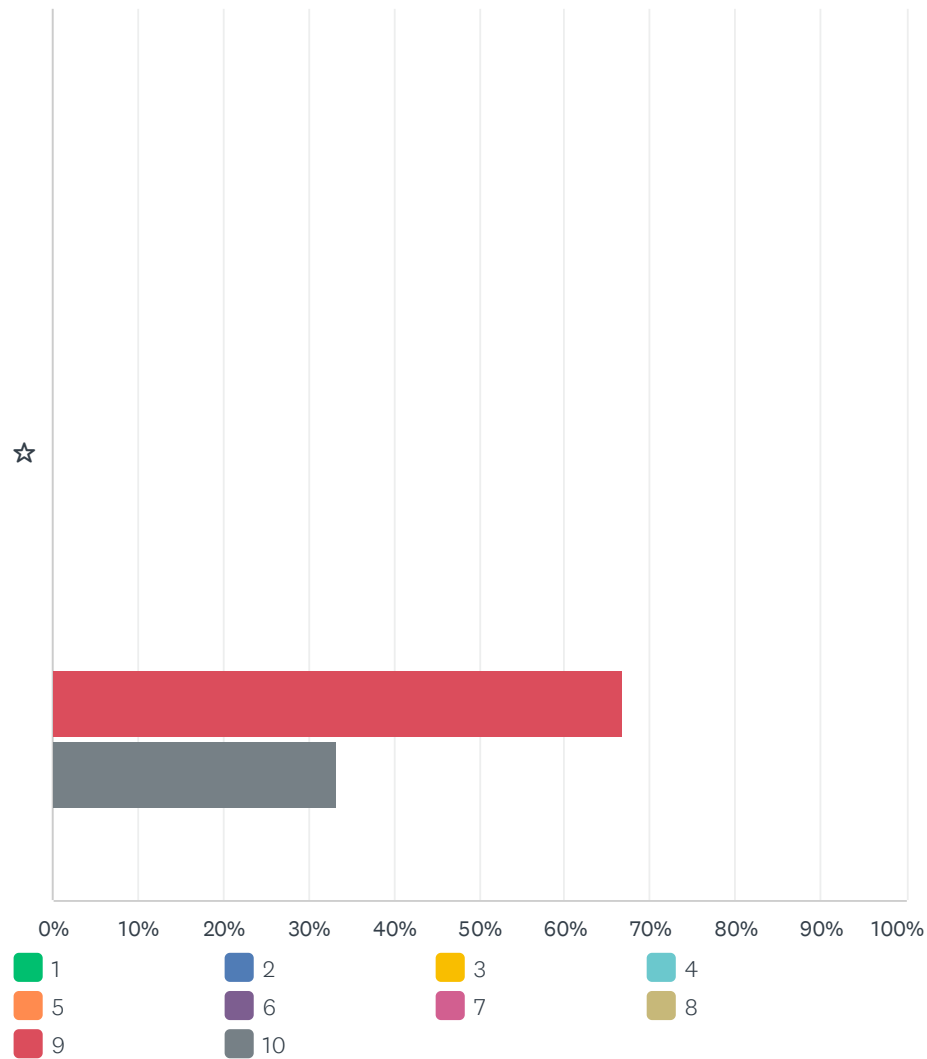
Answered: 3 Skipped: 0



	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	66.67% 2	3	9.67

Q10 How well do you feel confidentiality is maintained (Data Protection)?

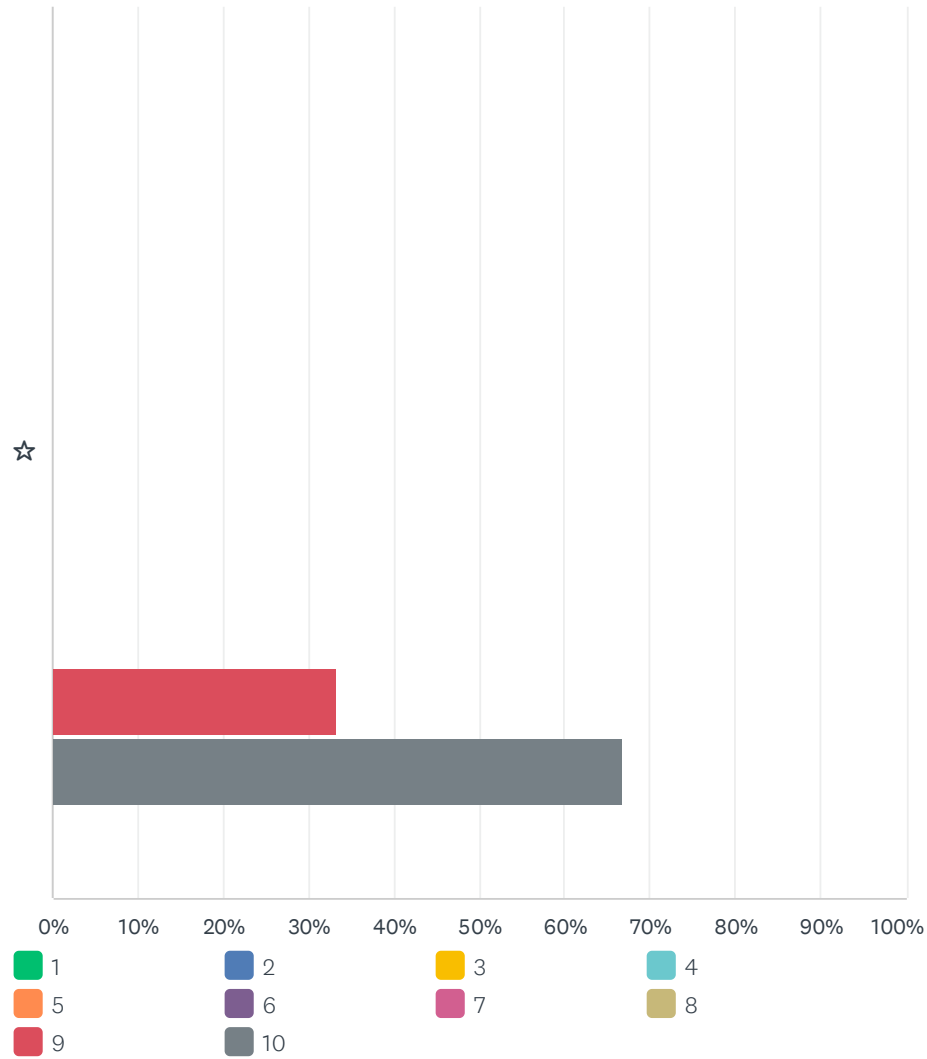
Answered: 3 Skipped: 0



	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
☆	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	66.67%	33.33%	3	9.33
	0	0	0	0	0	0	0	0	2	1		

Q11 How happy are you with the level of communication you receive (verbally, by letter or telephone)?

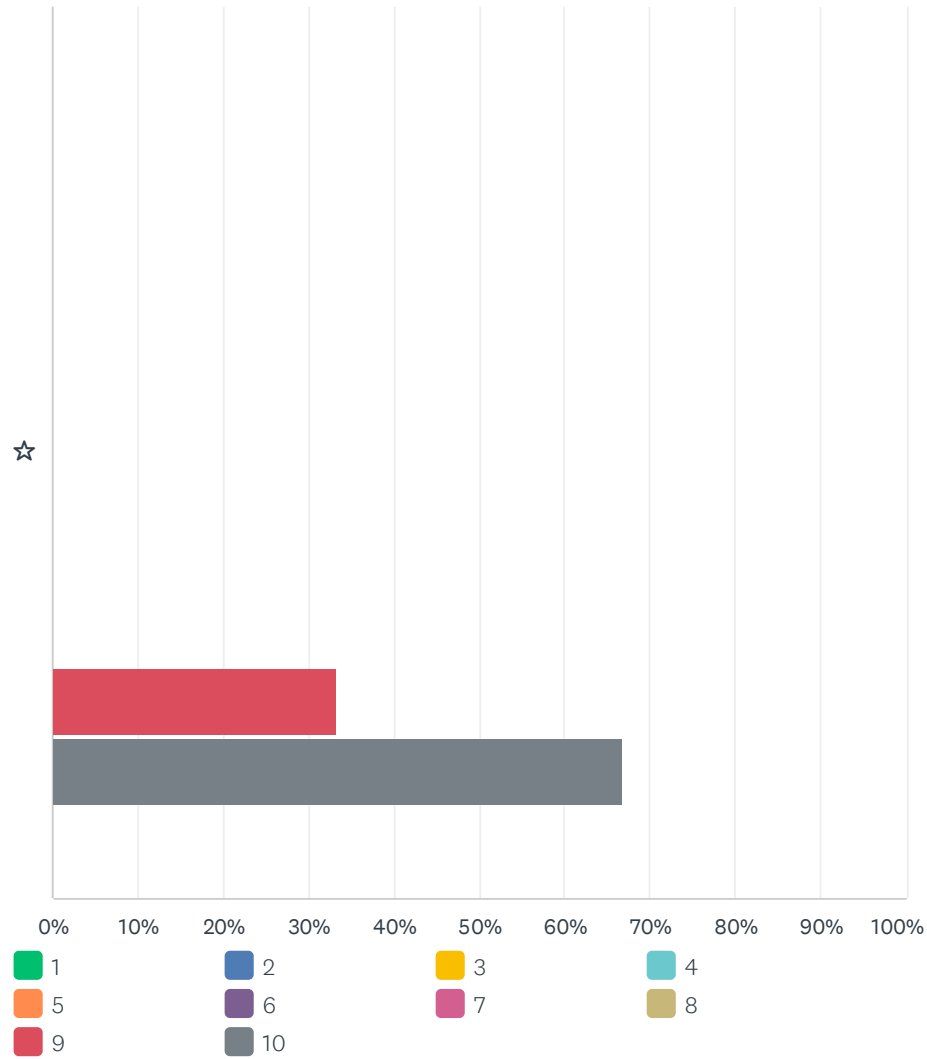
Answered: 3 Skipped: 0



	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
☆	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	33.33%	66.67%	3	9.67
	0	0	0	0	0	0	0	0	1	2		

Q12 How efficiently do you feel your concerns and requests are listened to?

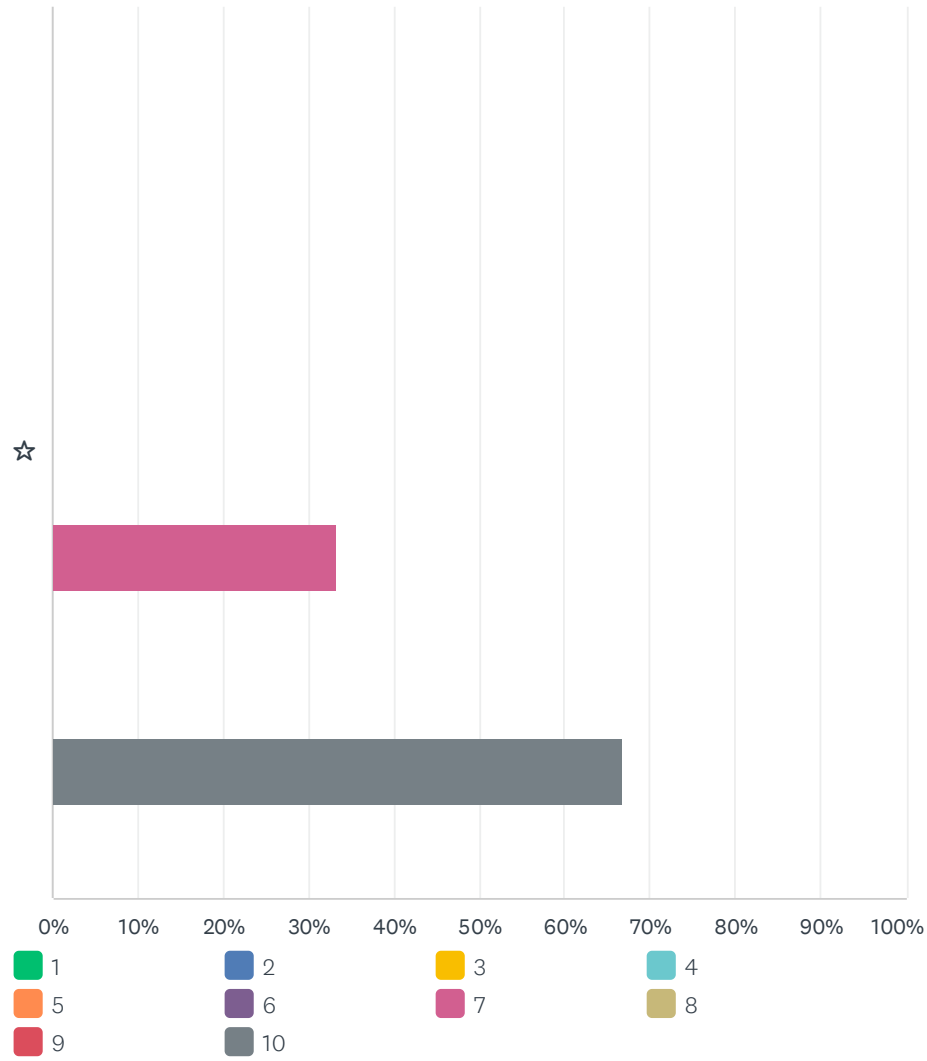
Answered: 3 Skipped: 0



	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
☆	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	33.33%	66.67%	3	9.67
	0	0	0	0	0	0	0	0	1	2		

Q13 What level of understanding do you have about Freetime's complaints procedure?

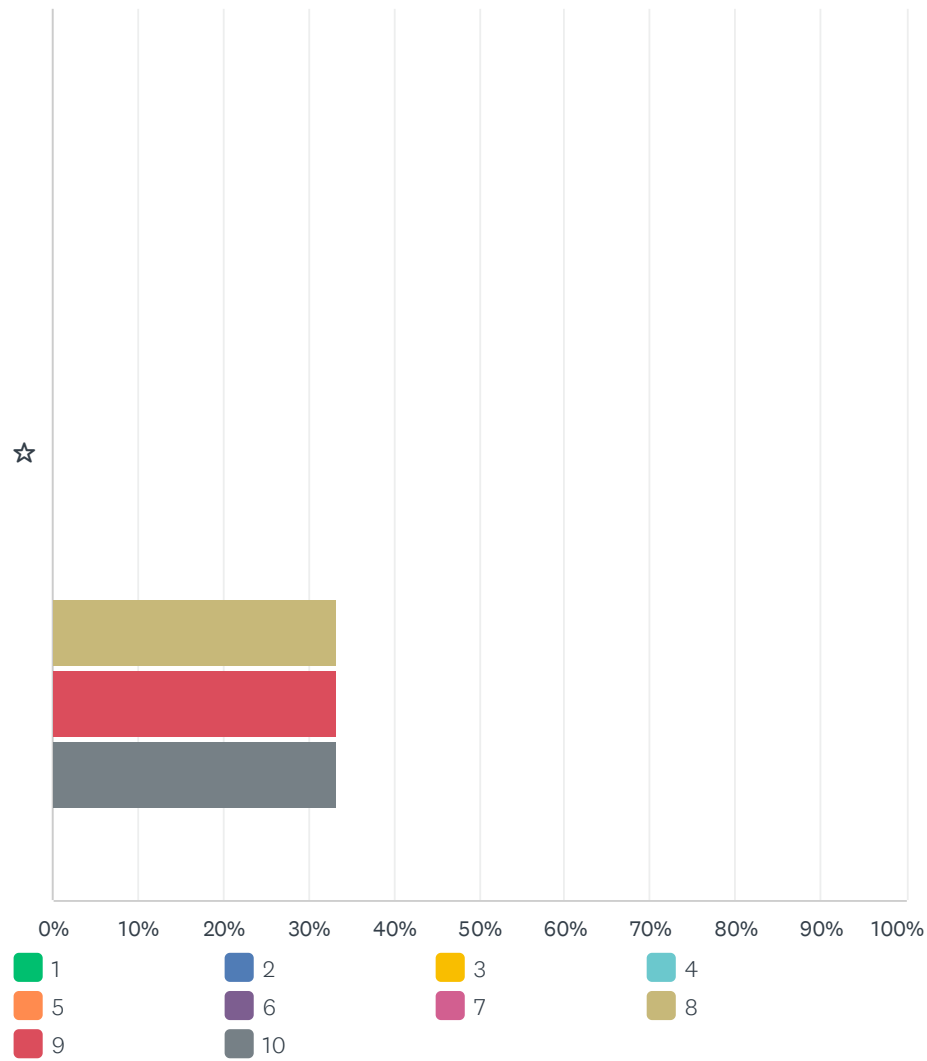
Answered: 3 Skipped: 0



	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	0.00% 0	0.00% 0	66.67% 2	3	9.00

Q14 What is you knowledge of Freetime's 'Charter of Rights'?

Answered: 3 Skipped: 0



	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	33.33% 1	33.33% 1	3	9.00

Q15 How can we improve the services we provide?

Answered: 0 Skipped: 3

#	RESPONSES	DATE
	There are no responses.	

Q16 Any other comments or suggestions

Answered: 1 Skipped: 2

#	RESPONSES	DATE
1	Starting to feel uneasy about staff as many original staff seem to be leaving.	3/22/2022 2:03 PM